



Labour Market Experiences of Minority Groups in Canada

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Agenda

- Introduction
- Case for Diversity
- Labour Market Experiences of Minority Groups
- A Suggested Approach

Dimensions of Diversity

PRIMARY

- □ Age
- Ethnicity
- Gender
- Physical Abilities
- Race
- Sexual Orientation
- National Origin

SECONDARY

- Economic Class
- Education
- Location
- Language
- Life Experience
- Family Status
- Religion
- Values
- Work style

ORGANIZATIONAL

- Level
- Discipline
- Profession
- Work experience
- Location
- Business unit
- Tenure
- Credentials

Subtle Biases

Subtle biases

- automatically activated associations or stereotypes that relate groups and attributes or characteristics, influence our interactions and interpretations often without our awareness.
- The IAT [The Implicit Association Test]
 - offers a way to probe unconscious attitudes and associations.

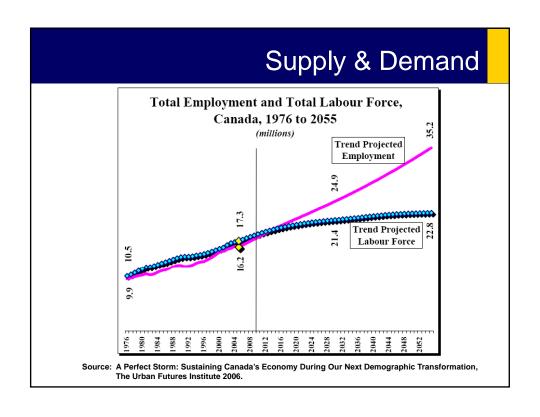
http://www.understandingprejudice.org/iat/

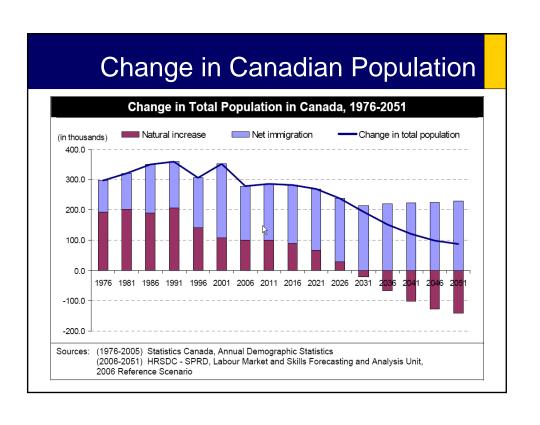
Diversity Awareness

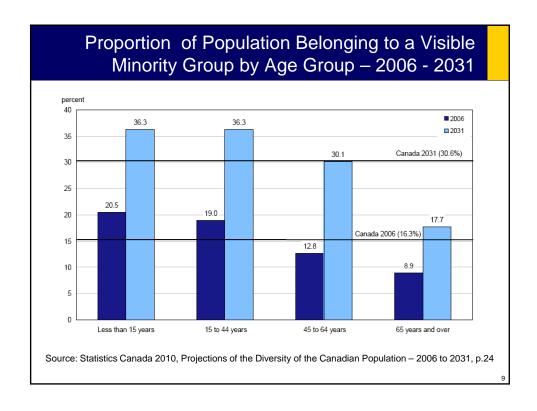
	Almost Never	Seldom	Usually	Almost Always
Think about the impact of my comments and actions before I speak or act.	1	2	3	4
Accept and reinforce the fact that not everyone has to act or look a certain way to be successfu in or valuable to my organization.		2	3	4
Include all colleagues in informal networks or social events, irrespective of gender, ethnicity, culture, sexual orientation, shapes, sizes & look	1 (s.	2	3	4

Case for Diversity

- 1. Addressing the Talent Shortage
- 2. Driving employee performance
- 3. Growing diversity of markets
- 4. Harnessing diversity = Innovation
- 5. Enhancing reputation







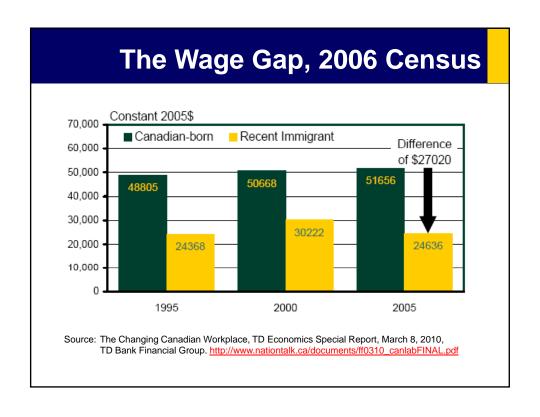
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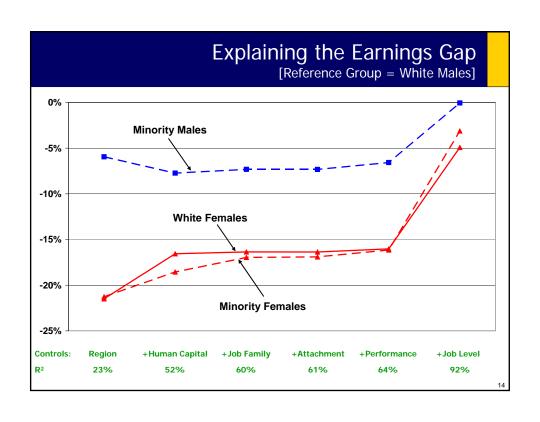
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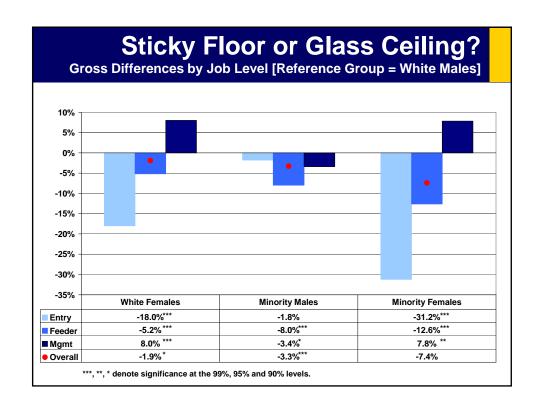
Minority Group Experiences

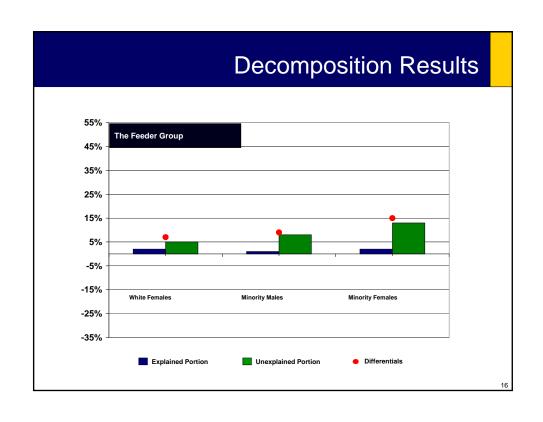
- higher rates of unemployment
- lower pay
- occupational segregation
- glass ceiling
- **□** ...

Labour Force Statistics, 2006 Census 100 Very Recent Immigrants* 90 Recent Immigrants** 80 Canadian-born 83.1 81.5 70 75.7 73.9 60 65.4 50 40 30 20 10 unemployment rate participation rate employment rate Source: The Changing Canadian Workplace, TD Economics Special Report, March 8, 2010, TD Bank Financial Group. http://www.nationtalk.ca/documents/ff0310_canlabFINAL.pdf



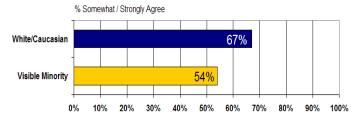






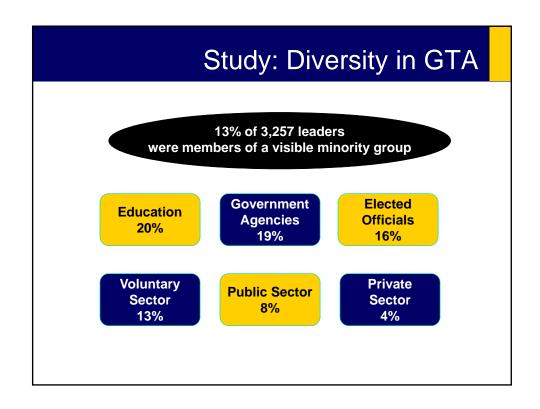
Career Satisfaction

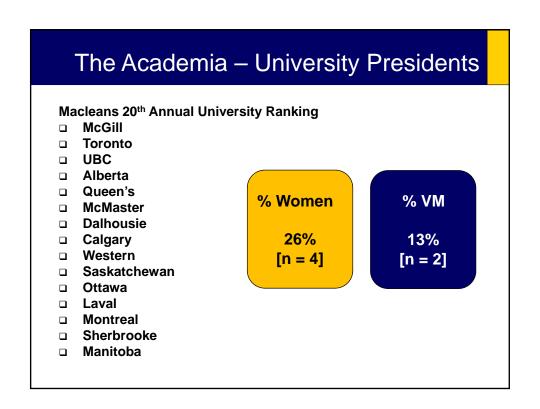
I am satisfied with progress toward my goals for advancement.



Creating a Supportive Climate

Survey Items:	White/Caucasian Respondents % Somewhat/Strongly Agree		Visible Minority Respondents % Somewhat/Strongly Agree	
	Men	Women	Men	Women
I believe "who you know" (or who knows you") is more important than "what you know" when deciding who gets development opportunities in my organizations.	54%	60%	67%	72%
There are few role models for me in my organization.	36%	43%	53%	56%
I feel like I am held to a higher performance standard than peers in my organization.	33%	35%	46%	47%
I feel comfortable expressing my views at work.	78%	78%	68%	67%





Minority Group Experiences

Women in Academia (2006)

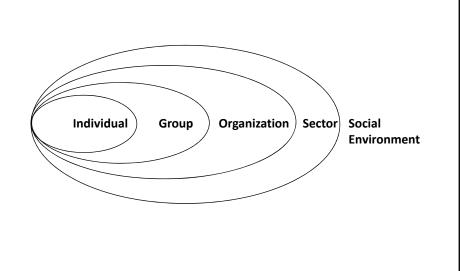
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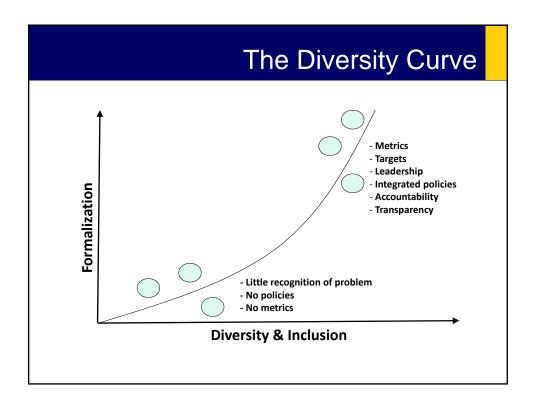
- 7.4% for women versus4.3% for men
- Wage gap 88.5%

ם	% women
Full	19.1%
Associate	35.2%
Assistant	42.2%
Other	54.4%

Source: Ivory Towers: Feminist & Equity Audit, 2008-09

The Ecological Model of Social Change





What can Organizations Do?

- Assess your environment
- Make diversity a strategic priority
- Develop the pipeline: inspire, recruit, develop, promote and retain talent
- Implement people practices: develop, implement and sustain talent practices that are transparent, unbiased and inclusive
- Provide support mechanisms

What can Individuals Do?

- Conduct own SWOT
- □ Find a Mentor, Be a Mentor
- □ Get out of your comfort zone
- Understand your sphere of influence
- □ IQ / EQ and CQ / OQ