A patient portal is a digital health tool that can improve patient engagement and treatment adherence by providing individuals with secure access to personal health information such as laboratory results, medication lists and clinical notes.

MyAHS Connect is a patient portal that launched with the Connect Care (CC) clinical information system at the University of Alberta Hospital in 2019.

Hospitalizations offer an opportunity to introduce MyAHS Connect to patients and to promote its use. However, there has been limited portal usage among hospitalized patients.

The Connect patient portal at more health care facilities across the province.


The aim of this quality improvement project is to increase the percentage of active MyAHS Connect patient portal status on GIM units by 10% over a 6 month period.