### MEETING MINUTES

<table>
<thead>
<tr>
<th>Date</th>
<th>February 3, 2021</th>
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<tbody>
<tr>
<td>Time</td>
<td>1:00 pm - 2:00 pm</td>
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<tr>
<td>Location</td>
<td>Google Meet</td>
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| Attendees | Lorraine Huntley (Dining Services)  
Tea Miyanaga (Residence Services)  
Melisa Garcia (Dining Services/Aramark)  
Linda Fitzpatrick (Dining Services)  
Blanka Stepankova (Lister FA)  
Bradly Mosher (Lister FA) |
| Regrets | Quoc Nguyen (PLH FA) |

1. **Agenda Approval**
   1.1. Agenda approved with no additions.

2. **Storytelling**
   2.1. This agenda item is on hold. Refer to previous minutes.

3. **Dining Hall Safety**
   3.1. Dining Services is waiting for the AHS inspector to let them know if the dining hall will open on February 8th.
   3.2. Tea advised that the housekeeping and maintenance staff are finding a lot of take out containers in the Alberta Room and Tuckey Gym. These areas are not supposed to be used for food consumption. Tea asked the FA’s to communicate this to students. The RA’s are also aware of the issue.
      - Part of this issue may be due to garbage bins being full in other areas and students needing to dispose of the take out containers.
   3.3. Lorraine updated on the follow-up items from the last meeting with regards to garbage, cleaning and composting.
      - Composting would be a student led initiative. Lorraine will reach out to Res Life to discuss, depending on the status of the dining hall opening. Most of the take out containers, cutlery and glasses are compostable items.
      - Garbage in Schaffer is picked up twice daily (morning and afternoon).
      - Lounges are cleaned once per day. If students see spills they should report them to front desk guest services so they can make housekeeping aware.
   3.4. Melisa requested the FA’s communicate to students that they have seen an increase in the usage of containers which results in a lot of waste. Please ask students to be mindful of how many containers they are using as each food item does not need one container. Tea will communicate this to the RA staff as well.

4. **Communications & Marketing**
   4.1. The February events calendar has been shared.
   4.2. An email will be sent on Tuesday with the modified dining hall hours for Reading Week.
4.3. The Taste of Spain event was popular with students.
4.4. A lot of the new students are asking where to submit recipes for Bear Necessities.
4.5. Tea had a student asked about getting responses to feedback they sent.
   - As there is not currently any dine in service the Napkin Talk responses are not posted in the dining hall. Melisa suggested reviewing some of the Napkin Talk submissions in this meeting going forward.
   - The FA’s suggested that the Napkin Talk Google form have an option to leave an email address to receive a reply if the student requests one.
   - The best way for students to get a reply is through TxtandTell or the dining@ualberta.ca email.
   - There is a new short code for TxtandTell which has been posted.

5. Food Ambassador Feedback
5.1. Requests

Lister Feedback
- The cuts of chicken are sometimes not appealing. Can we just have chicken thighs and chicken breast?
  - Melisa advised that they get requests from other students for different cuts of meat. It is a preference for each student.
- When will the hot chocolate machine be repaired?
  - The machine was fixed today.
- Is the coffee cream machine broken?
  - Melisa will follow-up. The 10 litre bags of cream sometimes expire before they are used up. They may be waiting for a smaller bag for the machine.
- The juice station in Lister is often depleted by 11:00/11:30 am.
  - Please let a staff member know or tell the cashier when exiting the dining hall so they can resolve it.

PLH Feedback
- The tea station doesn't always have variety in tea selection. As well, there aren't always cups available.
  - Signage should be posted for the new PLH students so they know to ask the servers for cups and to let them know about the tea selection.

6. Roundtable
6.1. Tea
   - Res Life is busy with hiring RA’s for next year and interviews begin next week.