

MEETING MINUTES			
Date	March 31, 2021		
Start Time End Time	1:00 pm 2:00 pm		
Location	Google Meet		
Attendees	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;"> Tea Miyanaga (Residence Services) Lorraine Huntley (Dining Services) Melisa Garcia (Dining Services/Aramark) Linda Fitzpatrick (Dining Services) </td> <td style="width: 50%;"> Blanka Stepankova (Lister FA) Quoc Nguyen (PLH FA) </td> </tr> </table>	Tea Miyanaga (Residence Services) Lorraine Huntley (Dining Services) Melisa Garcia (Dining Services/Aramark) Linda Fitzpatrick (Dining Services)	Blanka Stepankova (Lister FA) Quoc Nguyen (PLH FA)
Tea Miyanaga (Residence Services) Lorraine Huntley (Dining Services) Melisa Garcia (Dining Services/Aramark) Linda Fitzpatrick (Dining Services)	Blanka Stepankova (Lister FA) Quoc Nguyen (PLH FA)		
Regrets	Bradly Mosher (Lister FA)		

<ol style="list-style-type: none"> 1. Agenda Approval <ol style="list-style-type: none"> 1.1. Agenda approved with no additions. 2. Storytelling <ol style="list-style-type: none"> 2.1. This agenda item remains on hold. The format for storytelling will be discussed over the summer months as well as how the FA program will continue to collaborate with Dining Services. 3. Dining Hall Safety <ol style="list-style-type: none"> 3.1. No new updates with regards to government restrictions. 4. Communications & Marketing <ol style="list-style-type: none"> 4.1. Melisa will share the April events calendar today. 4.2. Three of the most popular Taste of Nations themed meals are returning - Italy, India and Canada (poutine bar). 4.3. There will be a BBQ feast theme (chicken burger bar) on April 13th. 4.4. Iced coffee and iced tea bars will be featured during finals week. 4.5. Easter dinner will be served this Sunday in the dining halls. 5. Food Ambassador Feedback <ol style="list-style-type: none"> 5.1. Blanka (Lister) <ul style="list-style-type: none"> • There hasn't been a lot of feedback from students as they are focused on academics. • Blanka submitted a Napkin Talk form regarding the dishes, utensils and cups in the dining hall. There appears to be a residue on the utensils and the cups look cloudy. <ul style="list-style-type: none"> • Lorraine asked that Melisa have the team reach out to Hobart to check the dishwashers as this wasn't an issue earlier in the semester. • Melisa will follow-up. Staff have been asked to monitor the dishes when they are serving the students. Some of the plates will have stains as they are a sustainable bamboo product and some of the curry dishes leave a

discoloration.

5.2. Quoc (PLH)

- Quoc hasn't received a lot of feedback from residents but did note that there seems to be a lot more residents coming to the dining hall.

6. Roundtable

6.1. Tea

- Not all student positions for the Lister towers have been filled. The remainder will be hired over the summer months.
- Tea asked about the plan to provide food service to students who need to extend their stay in residence until May 3rd (as a result of the late semester start in January they need time to move out after exams).
 - Lorraine advised that there is a plan to provide food service to these students but there isn't a confirmed number of how many students are impacted yet. Lorraine and Melisa will coordinate and provide an update at the next meeting.
 - On May 1st the dining hall will transition to service for the summer meal plan.
 - The last day of classes is April 16th and the last day of exams is April 30th.

Next meeting: April 7, 2021

Contact Information:

Melisa Garcia, Operations Manager – mmgarcia@ualberta.ca

Ana Medrano, Dietitian – medranoc@ualberta.ca

Shilpi Gupta, Resident District Manager – shilpi@ualberta.ca

Tea Miyanaga, Residence Coordinator – tmiyanag@ualberta.ca

Email – food.ambassador@ualberta.ca

Lorraine Huntley, Support Services Coordinator – lorraine.huntley@ualberta.ca

Dolores March, Director of Hospitality Services – dolores.march@ualberta.ca