

CanMEDS Rotation Objectives – Administration RCPS Emergency Medicine Residency Program Department of Emergency Medicine University of Alberta

Communicator

The learner should develop communication skills to:

- Develop effective skills to assess, and respond to nonverbal communications.
- Learn to create effective presentations for the purposes of conveying both clinical and non-clinical information and ideas.
- Develop and practice effective verbal and non-verbal presentation skills.
- Learn about effective visual presentation techniques.

Collaborator

The learner should:

- Learn about principles of organizational culture in health care and effects on team performance and interdisciplinary interactions.
- Learn and practice various negotiation styles and strategies, including collaborative negotiation techniques.
- Apply negotiation styles and strategies to interactions with other professionals and conflict resolution.

Leader

“As Managers, Specialist Emergency Physicians are integral participants in health care organizations, organizing sustainable practices, making decisions about allocating resources, and contributing to the effectiveness of the health care system.

Participate in activities that contribute to the effectiveness of their Emergency Department, Emergency Medical Services and prehospital systems, disaster management, health care organizations systems.”

- Understand the basic organizational structure of Alberta Health and Alberta Health Services.
- Develop an overview of finances, human resources, and managerial organization of Alberta Health Services.
- Understand the principle of outcome driven evidence based financially efficient care.
- Develop a basic understanding of various strategies of quality management including total quality management, continuous quality improvement, and six sigma.
- Develop the ability to interpret basic financial reporting; including income statements, balance sheets, cash flow statements and budgeting.

- Recognize the role of informational technologies in tracking resource utilization and outcomes.
- Develop an understanding of logistics and operational research in the improvement of effectiveness and efficiency in the Emergency Department.
- Understanding systemic causes of medical errors, error mitigation strategies.
- Understand quality process improvement strategies and patient safety initiatives.
- Learn the steps involved in reporting adverse events including the relevant legislative and reporting bodies.
- Understand the complaint process including the roles of the Canadian Medical Protective Associations, the College of Physicians and Surgeons of Alberta and the role of the Hospital.

Health Advocate

“As Health Advocates, Specialist Emergency Physicians responsibly use their expertise an influence to advance the health and well-being of individual patients, communities, and populations.”

- Learn about the major types of internationally utilized health care models, including publically funded, privately funded, for profit and non-profit models.
- Understand the fundamental link between health care and economic development.
- Understand the roles of governments in the setting of goals, funding, and delivery of health care.
- Understand the economic costs both direct, and indirect of health care.
- Learn about the ethical principle of distributive justice and application towards fair allocation of health care resources.
- Identify the unique role of Emergency Medicine in the delivery of health care to at risk populations.

Professional

- Describe the organization and delivery of Health Care within Canada and the various provinces.
- Understand the implications of major legislation, including the Canada Health Act on the funding and delivery of health care in Alberta, and Canada.
- Appreciate the role of the College of Physicians and Surgeons in Alberta, and the role of the Royal College of Physicians and Surgeons.
- Appreciate the role the Alberta Medical Association, and the role of the schedule of medical benefits.
- Understand the various compensation programs such as fee-for-service, alternative funding plans.