



Original Approval Date: December 10, 2010

Most Recent Approval: December 10, 2010

Editorial Amendments: December 12, 2025

Parent Policy: [Information Technology Security Policy](#)

University Campus Network Procedure

Office of Administrative Responsibility:	Office of the Chief Information Officer and Associate Vice-President (Information Services and Technology)
Approving Authority:	Provost and Vice-President (Academic) Vice-President (University Services, Operations and Finance)

Purpose

The purpose of this policy document is to provide procedural information related to connectivity to the Campus Area Network (CAN).

Definitions

The attached definitions table outlines the terms used in this policy document and any specific rules of interpretation that apply.

Scope

This policy document applies to all academic, support, and excluded staff, and academic colleagues as outlined and defined in the *Recruitment Policy*; undergraduate and graduate students and post-graduate learners; postdoctoral scholars, emeriti, the Governors of the University of Alberta, volunteers, and all campus visitors or third-party contractors.

Procedure

1. REQUESTS FOR CONNECTIVITY

- a. All requests for connectivity to the CAN and connectivity to clusters of technology infrastructure will be submitted to Information Services and Technology (IST) to review the client's requirements to determine the best solution for connectivity.

2. EXCEPTIONS

- a. The only accepted exception to the CAN standard is the network infrastructure required by Facilities and Operations to operate their real time control systems for building

operation and utility services.

- b. Any other requests for exceptions to the University Campus Network Policy will be submitted to the Vice-Provost and Chief Information Officer and Associate Vice-President (Information Services and Technology) for consideration. The Office of the Chief Information Officer and Associate Vice-President (Information Services and Technology) will work together with stakeholders (including the requesting unit and IST) in considering such exception requests and will work towards an appropriate solution. Final decisions on requests for exceptions will be made by the Chief Information Officer and Associate Vice-President (Information Services and Technology).

Definitions Table

<i>Any definitions listed here apply to this policy document only with no implied or intended institution-wide use. For clarity, defined terms listed here include grammatical variations thereof.</i>	
Campus Area Network	The Campus Area Network (CAN) consists of the wired and wireless network infrastructure providing data and voice networking services to all faculties, departments, and groups and connecting the University of Alberta to external organizations and agencies. A partial listing of external organizations and agencies is: the Internet; peering relationships such as Alberta Health Services, City of Edmonton, University of Calgary, etc; SuperNet; WestGrid; CanarieNet; Cybera; and others.

Parent Policy Suite

- [Information Technology Security Policy](#)
- Accounts and Access Procedure
- [Administrative Information System Access and Maintenance Procedure](#)
- [Encryption Procedure](#)
- Requesting Variance to IT Security Procedure
- Remote Access Procedure
- [University Campus Network Procedure](#)

Related Policy Documents

- [Information Technology Use and Management Policy](#)
- [Student Conduct Policy](#)

Related Links

- [Network Connectivity Services](#)

History

- December 10, 2010 Approved.
- October 31, 2024 Editorial amendment. Formatting, office name and links.

- December 12, 2025 Editorial amendment. Formatting and links (previously approved under the *University Campus Network Policy*, rescinded).

*For questions surrounding policy document interpretation or implementation,
please contact the Office of Administrative Responsibility.*

The official version of this document may be obtained from <https://www.ualberta.ca/policies-procedures/index.html>