Know who to call for help

911 for emergencies

For fire, police, ambulance, or hazardous spills
• If someone is in life-threatening danger
• To report a fire or crime in progress
• A person is being violent or threatening violence

* After calling 911, call (780) 492-5050 to inform U of A protective services

(780) 492-5050 for crisis diversion

Urgent assistance to aid people:
• In non-emergency distress; intoxicated or otherwise impaired; confused, disoriented or experiencing a mental health concern
• Sleeping in unsafe spaces
• Dressed inappropriately for cold weather
• Feeling uneasy, but with no obvious threat of violence present

(780) 492-5050 for non-emergency security concerns

• Non-emergency first aid
• Report suspicious activity
• Assessment of a potentially dangerous situation or a situation causing unease
• Report property damage
• Secure escort outside of Safewalk’s regular hours
• Lone Worker Program registration and check-ins while working alone

(780) 442-4900 for transit safety and security concerns

• Use blue emergency help phones located in City of Edmonton LRT stations and major bus terminals
• If it is an emergency, call 911

University of Alberta Peace Officers and support services work with community service partners to help people in crisis, and to provide safe and secure environments on U of A campuses.