Pharm 454 - Preceptor Course Review
Spring/Summer 2022
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Agenda

● Course Overview, including What’s New?
● Preceptor Resources
● Planning for the placement
● Expectations of 2nd year Student
● Brief Overview - Course Activities & Assignments
● Assessing your student
● Technology - CORE ELMS
● Final Notes
What’s New in Pharm 454?

• Patient Care Plan Presentation - students now need to submit their slides to ensure activity completion.
• Covid-19 still present; all students to follow policies
• Flexibility with activities still OK
  • Direct patient care includes virtual/phone interactions or using family/team members for information
  • IP collaboration ideally is face-to-face (virtual ok also).
  • Patient Care Plan Presentation can be delivered virtually if not adequate space for in-person gathering; focus on learning for student.
• Sharing strategies to support preceptors creating safe environments to learn
Preceptor Resources:
https://www.ualberta.ca/pharmacy/preceptors

- Course Information: Syllabi, Preceptor Course Review Podcasts, Preceptor Quick Reference Guides (QRG), calendar template
- Preceptor Faculty Appointment process, awards and recognition
  - Apply for Library Access
Preceptor Resources:
https://www.ualberta.ca/pharmacy/training

Training

There are 2 training programs below to support your development as a preceptor. The first is four preceptor modules about the various facets of precepting and the second is the “Precepting the Patient Care Process eModule”. These are required for new preceptors and recommended for experienced preceptors who are looking for new ideas to improve their preceptorships.

- Foundational Preceptor Skills Online Training Modules
- Precepting the Patient Care Process eModule

Module 1: Developing Effective Teaching Strategies At Your Practice Site
Module 2: Integrating Learners Into Your Daily Practice
Module 3: Feedback
Module 4: Student Performance Assessment
Covid-19 Resources for Students
Link in Preceptor QRG

Covid-19 Resources for Students on Placements

Required:

1. Hand Hygiene videos from AHS
   b. Module 2 (duration: 5:42): The 4 Moments for Hand Hygiene

2. ACP COVID-19 Guidance for Pharmacists and Pharmacy Technicians
   There are multiple topics listed under 3 sections
   1. Caring for patients
   2. Protecting pharmacy team members
   3. Pharmacy operations.
   They are all of interest however, the 5 topics listed under Protecting pharmacy team members are required reading topics.

3. AHS Covid-19 Self-Assessment (for students doing placements in AB)
   a. Students should be familiar with this site for either (1) assessing their own symptoms or (2) advising patients who present with Covid-like symptoms. Should students develop symptoms, complete the self-assessment, follow the instructions, and contact both the course coordinator and Student Services after notifying your preceptor(s).

4. Information about Protecting Yourself
   a. How to Wear a Mask (Info Sheet)
   b. AHS FAQ with information about protecting yourself at work and home
   c. Donning and Doffing PPE video

5. AHS FAQ for UofA Pharmacy Student Placement Pandemic Process (updated Feb 17, 2022)

https://docs.google.com/document/d/1xMBK5hwralHlc-DaOYxE5TwRuYtiSo3Ip2K5AitVbUU/edit?usp=sharing
Pharm 454: The Course

**Goal:** continued opportunity to practice using knowledge and skills – focus on *process*!

- Building clinical skills and “putting it together” in hospital context
- Observe pharmacist role, provision of patient care, application of clinical judgment & decision making to improve patient outcomes
- Seeing how preceptor gathers and integrates information

<table>
<thead>
<tr>
<th>Pharmacist Roles Emphasized:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professionalism</td>
</tr>
<tr>
<td>Communication</td>
</tr>
<tr>
<td>Care Provider</td>
</tr>
<tr>
<td>Collaborator</td>
</tr>
</tbody>
</table>
Planning for the Placement
Pre-Planning and Student Orientation

- First impressions are the most important
- Students expect you will spend time on the first day providing an orientation and discussing items in check list in QRG
  - Include review of practice setting, expectations, and when/how you will provide feedback
  - Course review - initial schedule (calendar template available on website)
  - Learning plan/skills inventory
  - Pharmacy practice: including templates/forms used at site
    - Students using Connect Care will be trained in advance of placement; may need refresher from you.
Student Orientation: Addressing possible scenarios

As part of orientation, discuss with student:

*What to do if faced with difficult, abusive, racist or microaggressions from patients or staff:*

- Safety signal
- Students to bring to preceptor’s attention for appropriate action
- Debrief with student
- Document
- Contact faculty
- Follow up with Pharmacy Manager and reporting process in MySafetyNet

*AHS resources:* [Diversity and Inclusion- Anti-racism resources](#), [Best Practice Guide: Microaggressions](#), [Psychological Safety webpage](#).
Expectations of a Second Year Student
What can they do?

• Review a chart; familiar with components
• Communication with patients
• Medication history including BPMH
• Allergy assessments; need guidance with alternatives if allergy present
• Basic documentation (DAP format)
• Approach to answering DI questions
  • May need help with decision-making based on findings

Skills with initial development, but guidance/support required in “real” practice
• Medication reconciliation – practiced in lab
• Development of basic care plan for conditions covered
  • Includes identifying and resolving DRPs
• Communication with team members (have practiced SBAR)
• Patient education (for conditions covered)
Expectations of a Second Year Student
What courses have they taken?

<table>
<thead>
<tr>
<th>Year 1</th>
<th>Year 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmaceutics Part 1</td>
<td>Pharmaceutics 2</td>
</tr>
<tr>
<td>Principles of Medicinal Chemistry</td>
<td>Essentials of Pharmacokinetics</td>
</tr>
<tr>
<td>Introduction to Pharmacology</td>
<td>Pharmacotherapy 2 (Endocrine/Nephrology/Urology)</td>
</tr>
<tr>
<td>Physiology and Anatomy 1 and 2</td>
<td>Pharmacotherapy 3 (Cardiovascular)</td>
</tr>
<tr>
<td>Pharmacotherapy 1 (Self-care/pulmonary)</td>
<td>Pharmacotherapy 4 (GI/Nutrition/Derm/Ophth)</td>
</tr>
<tr>
<td>Essentials of Collaborative Practice</td>
<td>Pharmacotherapy 5 (ID 1 - bacterial)</td>
</tr>
<tr>
<td>Patient Care Skills 1 and 2</td>
<td>Patient Care Skills 3 and 4</td>
</tr>
<tr>
<td>Behavioural, Administrative, Social and Evidence-Based Pharmacy 1 and 2</td>
<td>Behavioural, Administrative, Social and Evidence-Based Pharmacy 3 and 4</td>
</tr>
</tbody>
</table>

- In Pharm 454 Preceptor Quick Reference Guide, see: https://www.ualberta.ca/pharmacy/preceptors/course-information
Course Outcomes, Activities and Assignments

Refer to *Quick Reference Guide* for further information
(Summary tables included for activities and assignments.)
<table>
<thead>
<tr>
<th>Course Outcomes</th>
<th>Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Demonstrate fundamental knowledge to care for patients.</td>
<td>• Provide patient care (at least 4)</td>
</tr>
<tr>
<td>2. Participate in medication distribution.</td>
<td>• Includes med history, allergy assessment, recommendations, seamless care, education, documentation</td>
</tr>
<tr>
<td>3. Demonstrate effective communication skills (verbal and written).</td>
<td>• Can be virtual or over phone</td>
</tr>
<tr>
<td>4. Provide patient care.</td>
<td>• Patient Care Plan presentation</td>
</tr>
<tr>
<td>5. Work effectively with team members.</td>
<td>• Can be delivered on-line</td>
</tr>
<tr>
<td>6. Integrate best available evidence into care decisions.</td>
<td>• IP collaboration if possible</td>
</tr>
<tr>
<td>7. Participate in advocacy activities.</td>
<td>• Face-to-face not required</td>
</tr>
<tr>
<td>8. Display professional behavior.</td>
<td>• Drug info questions</td>
</tr>
<tr>
<td>9. Demonstrate professional responsibility, as well as initiative and self-directed learning.</td>
<td>• Advocacy activities undertaken by pharmacists (Covid-19 and beyond)</td>
</tr>
<tr>
<td></td>
<td>• Dispensing role and processes</td>
</tr>
<tr>
<td></td>
<td>• Some self-directed activities in syllabus and discussions with preceptor</td>
</tr>
</tbody>
</table>
Student Assignments

Outlined in Pharm 454 Course Syllabus

PRE-PLACEMENT:
1. Review Covid-19 resources
2. Prepare and post Skills Inventory and Learning Plan

DURING PLACEMENT:
1. One care plan (to be reviewed with preceptor prior to submitting)
2. Patient Care Plan presentation
3. Placement Experience Discussion (to be presented live to course coordinator over Zoom; sign-up required; preceptor does not attend)
Skills Inventory & Learning Plan  
Posted in CORE ELMS 1 week pre-placement start date

**Part 1: Skills Inventory (acts as a self assessment)**
Students rate their level of “comfort/confidence” performing select skills prior to starting the placement.

<table>
<thead>
<tr>
<th>Skill Development</th>
<th>Student considers their ability to:</th>
<th>Comfort/Confidence Scale</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communicating with patients</td>
<td>- Engage/greet patient&lt;br&gt;- Speak clearly with appropriate confidence.&lt;br&gt;- Listen to identify patient cues and adapt responses.&lt;br&gt;- Explore patient’s perspective</td>
<td>1 2 3 4 5 6 7</td>
</tr>
<tr>
<td>Gathering medical and medication history (Med Rec and BPMH)</td>
<td>- Introduce self and establish rapport&lt;br&gt;- Gather sufficient information while having a 2-way discussion in a conversational manner.</td>
<td>1 2 3 4 5 6 7</td>
</tr>
<tr>
<td>Conducting Initial patient assessment</td>
<td>- Determine if medications are indicated, effective, safe and patient can use/adhere</td>
<td>1 2 3 4 5 6 7</td>
</tr>
<tr>
<td>Creating Basic Care Plans</td>
<td>- Can work through care planning process, using worksheet for guidance</td>
<td>1 2 3 4 5 6 7</td>
</tr>
<tr>
<td>Patient Monitoring</td>
<td>- Determines appropriate monitoring parameters&lt;br&gt;- Interprets how to use parameters in decision-making</td>
<td>1 2 3 4 5 6 7</td>
</tr>
<tr>
<td>Ongoing Patient Assessment</td>
<td>- Determines follow-up required including who is responsible&lt;br&gt;- Interprets follow-up information to evaluate medication therapy and modify plan if needed</td>
<td>1 2 3 4 5 6 7</td>
</tr>
<tr>
<td>Documenting Patient Care</td>
<td>- Provides appropriate level of detail and uses an organized process (e.g. Data, Assessment and Plan)</td>
<td>1 2 3 4 5 6 7</td>
</tr>
</tbody>
</table>
Part 2: Create Learning Plan

<table>
<thead>
<tr>
<th>Learning Goal (Use SMART format):</th>
</tr>
</thead>
<tbody>
<tr>
<td>Why is this goal important to you? How will it enable you to be a better pharmacist?</td>
</tr>
</tbody>
</table>

| Describe the resources and strategies you will use to enable you to achieve your learning goal. |

| Indicators of Progress: State the indicators that will inform you of your progress or achievement across the 4 weeks. |

<table>
<thead>
<tr>
<th>Progress at MIDPOINT (end week 2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summarize:</td>
</tr>
<tr>
<td>What has been achieved thus far? What needs to be the focus in the next 2 weeks? Do I need to add any goals (on separate sheet) based on my Midpoint Student Performance Assessment?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Progress at FINAL (end week 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summarize:</td>
</tr>
<tr>
<td>What did I achieve? Did this meet my expectations? What will I continue to work on after this placement is over?</td>
</tr>
</tbody>
</table>

Preceptor feedback important to ensure goal is SMART.
Assessment and Evaluation

Reminder: complete midpoint assessment at the half-way point, and the final at the end.

If any concerns or questions at any point, please contact the Course Coordinator (Ann Thompson).
# Assessments: The What, Who and When?

<table>
<thead>
<tr>
<th>Name of Assessment or Evaluation</th>
<th>Who Completes?</th>
<th>When?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Self-Assessment</td>
<td>Student</td>
<td>Midpoint and Final • Preceptor can review in advance (MP)</td>
</tr>
<tr>
<td>Student Performance Assessment</td>
<td>Preceptor</td>
<td>Midpoint and Final • At final, grade of pass/fail provided</td>
</tr>
<tr>
<td>Student Evaluation of Preceptor and Site</td>
<td>Student</td>
<td>Midpoint and Final</td>
</tr>
<tr>
<td>Preceptor Evaluation of Course</td>
<td>Preceptor</td>
<td>After student has left site</td>
</tr>
</tbody>
</table>

Save work frequently when completing in CORE ELMS!
For overview of Completing Assessments, see podcast by Dr. Ken Cor (14 min long) at: https://www.ualberta.ca/pharmacy/preceptors/resources/student-assessment
Assessments: Preceptor Tips

- Can view assessments in CORE before student starts
- Viewable by student after submitted: can save as a draft
- Important to discuss with student
- Discourage use of “exceeds” at midpoint
- Comment boxes are helpful for student & Faculty; be specific
- *After midpoint assessment* important to discuss plan; student adds outcomes with “Needs Improvement” to midpoint Learning Plan
Student Performance Assessment

- Preceptors provide **overall mark** for each outcome:
  - *Not Meeting* an Acceptable level of performance
  - *Needs Improvement* to Reach an Acceptable Level of Performance
  - *Meets* Acceptable Level of Performance
  - *Exceeds* an Acceptable Level of Performance

- **Needs Improvement**: **OK at MIDPOINT**
  - With more practice, effort & time, you think student will pass

- **Not Meeting an Acceptable Level of Performance**:
  - Indicates major concerns. Faculty must be notified by midpoint at latest

- **Unable to rate (midpoint)**:
  - Use if you have not had opportunities versus using Needs Improvement

- Assessments are reviewed by Faculty. You may be contacted by Faculty at midpoint if concerning comments/ratings to check in, gather more information, offer support.
To PASS Students must:

1. Achieve a rating of “Meets an Acceptable Level of Performance” on all *Professionalism* outcomes **AND**

2. Have no more than 3 (*Maximum of 2 for Care Provider*) outcomes achieve a rating of “Needs Improvement to Reach an Acceptable level of Performance” **AND**

3. Have ZERO ratings of “Not Meeting an Acceptable Level of Performance”
Finding Student Information in CORE ELMS

1. CV/Resume
2. Skills Inventory and Learning Plan
CORE ELMS

- Students to post their CV/Resume and Learning Plan under Student Requirements…..viewable by preceptors when they login and select their student from drop-down menu.

Select student

Student Requirements

Click “File”
Final Notes - Who to Contact?

• All materials on the Faculty website: https://www.ualberta.ca/pharmacy/preceptors
  • Preceptor Quick Reference Guide has key links and contact information, plus checklists for course activities and assessments

• If any questions or concerns, please contact:
  • Ann Thompson, athompson@ualberta.ca
  • 780-492-5905 (work) and 780-953-6052 (cell)
  • Michelle MacDonald
  • michelle.macdonald@ahs.ca or 403-561-6278

• For preceptors at AHS/Covenant, there are resources on your AHS Sharepoint page – see link in QRG.
“Here’s the bottom line, from (Ai-Leng) to you (preceptors): take a chance on a student. Mentor them, watch them become a full-fledged pharmacist, and know that you played a key role in their development.”