If you can contact them during the exam if you have an issue, how do they want you to keep track of any errors due to missed connections, dropped calls, etc.

Send a copy of your screenshot - if allowed - with the date and time(s) of your issue.

Follow up! Make sure your concern has been documented and you know what steps you have to take to get that grade!

Breathe! Instructors will be receiving lots of emails over the next few weeks. It may take a day or two to get to yours.

Before your exam, ask your instructor:
- If you can contact them during the exam if you have an issue
- How they want you to keep track of any errors due to missed connections, dropped calls, etc.
- Try out mock tests on the system!

During your exam:
- Try to relax. Tech issues can happen, and your instructors understand that.
- Follow the instructions laid out by your instructor.

After your exam:
- Send a copy of your screenshot - if allowed - with the date and time(s) of your issue.
- Follow up! Make sure your concern has been documented and you know what steps you have to take to get that grade.
- Breathe! Instructors will be receiving lots of emails over the next few weeks. It may take a day or two to get to yours.

More questions about writing online?
- Chat with your RA or ACL!
- Sources